

Shipping and Delivery Policy

Byteverse Technothink Solution Pvt. Ltd.

Last Updated: 30/11/2024

1. Introduction

Byteverse Technothink Solution Pvt. Ltd. ("Company", "we", "our", "us") provides IT and software-related services, which are primarily delivered digitally. This Shipping and Delivery Policy explains how we handle the delivery of our services and products.

2. Digital Product and Service Delivery

- Most of our services, including software development, website development, and IT consulting, are delivered electronically via email, cloud-based platforms, or other agreed methods.
- Clients will receive their deliverables within the agreed-upon timeframe as specified in the project contract or service agreement.

3. Physical Product Shipping (If Applicable)

- In cases where we provide hardware, installation kits, or other physical products, shipping details, including estimated delivery times and charges, will be communicated at the time of purchase.
- Delivery timelines depend on the client's location and chosen shipping method.
- We are not responsible for delays caused by third-party shipping providers.

4. Delivery Timeline

- Digital services: Delivery timelines are specified in the project agreement.
- Physical products: Estimated delivery times vary based on location and availability.
- Clients will be notified of any potential delays.

5. Shipping Charges

- Digital deliveries do not incur shipping charges.

- Physical product shipping costs, if applicable, will be mentioned at the time of order confirmation.

6. Non-Delivery & Delayed Delivery

- If a client has not received their digital service within the agreed timeframe, they should contact us immediately.

- Physical product delays caused by unforeseen circumstances such as logistics issues, weather conditions, or regulatory requirements will be communicated to the client promptly.

7. Order Tracking

- For digital services, clients will receive email updates on the status of their project or service delivery.

- For physical shipments, tracking details will be provided if available.

8. Modification of Policy

Byteverse Technothink Solution Pvt. Ltd. reserves the right to modify this Shipping and Delivery Policy at any time.

Any changes will be communicated through our website or via email.

9. Contact Information

For any questions regarding this policy, please contact us at:

Byteverse Technothink Solution Pvt. Ltd.

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